

## Risk Frisk Ltd Client Testimonials

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### Pitney Bowes

#### **Client details**

A multi-national manufacturing and distribution company for office equipment. They have offices throughout Europe and the UK with a large facility in Harlow, Essex. There are 1500 = people on site and another 1000 = people around the UK. The vehicle fleet is over 650.

#### **Description of Input**

The first of a series of projects was related to fleet risk management and its objectives were to - satisfy legal requirements, improve fleet management, reduce risk exposures, reduce costs and make a contribution to an improvement in business processes. Their unrecoverable costs were significant and we made recommendations, and supported the introduction of improvements to their fleet risk management system.

#### **Feedback**

"RiskFrisk® identified the true costs of not managing our risks" ... "Sensible conclusions and outcomes were identified" ... "The action plan was extremely practical and flexible" ... "RiskFrisk® are competent and responsive".

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### Three Valleys Water

#### **Client details**

Large water utility with over 1200 employees, 200 sites and a varied vehicle fleet of approx 1000.

#### **Description of Input**

We were commissioned to undertake a RiskFrisk® Corporate Health & Safety Risk Assessment which included their significant fleet operations. An executive summary report was produced and presented to their main Board and a detailed report with recommendations and priorities was presented to the Head of Corporate Responsibility Services. We are working with them on an ongoing action plan.

#### **Feedback**

"The outcome of the input was excellent" ... "They have an excellent consultancy service" ... "It has been a pleasure to work with them" ... "I will be recommending RiskFrisk® to other colleagues who work in this sector".

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### Durston (UK) Ltd

#### **Client details**

Regional (with imminent national expansion) building and plumbing wholesale and retail product supplier. There are approx., 150 employees in 5, soon to be 7 sites, with a varied vehicle fleet of over 70 vehicles.

#### **Description of Input**

Our involvement started with a RiskFrisk® Corporate Business Risks Review, then moved onto a Health & safety Management Systems project that included fleet risk management. A structured process was used to identify their organisation wide fleet risks, then vehicle/driver group risk assessments, then structured training. A significant reduction in vehicle accidents and insurance costs was achieved.

#### **Feedback**

"RiskFrisk® has broadened the concept and views of all the directors and managers as to what elements of the business are involved in risk management and offered ways of how to identify risks and what practical solutions can be evolved to limit these risks" ... "RiskFrisk® have reduced physical risks and brought about some operational cost reductions" ... "We have recommended RiskFrisk® to several companies already and will continue to do so".